



MOSCA[®]
EAMMOSCA

EAMMOSCA



**Innovative Technology.
Practical Solutions.
Superior Performance.**

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Sign up for scheduled preventive maintenance and take advantage of preferred services and incentives.

Preventive Maintenance services include:

- Detailed review on housekeeping, program parameters, mechanical settings and part condition
- Machine adjustments, assembly cleaning, and lubrication
- Recalibration and part replacement as needed
- Machine validation via off line test
- Production verification as required

**EAM-Mosca Preventive
Maintenance Program**

EAM-Mosca Preventive Maintenance

Complete System Solutions

At EAM-Mosca, we believe that offering equipment, strapping, parts and service as a complete system solution is the foundation for our customer success.

Increased pressure on operations means more wear and tear on process equipment. With our qualified service technicians at your side, Mosca machines run reliably for many years to make your primary processes as efficient as possible. Our after-sales services include:

- installation
- training
- troubleshooting
- repair work
- technical phone support
- a variety of scheduled preventive maintenance programs.

"I wanted to thank all of you for your responses to my emergency. I received two emails and a phone call from your service manager, all within a couple of hours of my email.

I was greatly impressed by the quick response and attempts to give me aid. The performance of both your personnel and your equipment are excellent."

- Plant Engineer

The PM Program

EAM-Mosca's Preventive Maintenance (PM) program is intended to be an informal, non-binding agreement to keep Mosca strapping machines in superior operating condition. A brief overview of the PM program:

- Launching a PM program requires an agreement on equipment to be serviced, preferred frequency of service work and basic program policies.
- When the PM interval approaches, an EAM-Mosca representative notifies the customer in advance to confirm dates and times.
- On completion of the PM work, the customer receives a written report from the EAM-Mosca technician. This provides summarized findings, performed services, and recommendations to help improve performance.

EAM-Mosca can provide guidelines for PM frequency and typical PM times for each model, based on specific plant conditions.

Program Benefits

Preventive Maintenance agreements are tailored to meet individual customer requirements. Recommended service frequency varies by model, cycle rates and daily equipment care.

Benefits of Preventive Maintenance participation:

- Improved productivity
- Increased machine reliability
- Longer system life
- Minimized unplanned production disruptions
- Lower operating cost over the machine life
- Discounted travel and labor rates:
 - For EAM-Mosca strap users we grant a 15% discount on labor and standard travel charge on all service calls
 - For non-strap users, 5% off labor and standard travel charge during regularly scheduled services.

We can also survey your strapping operations at no cost and make recommendations to improve productivity and cost effectiveness.

